

ThyssenKrupp Gerlach GmbH

Company policy

We aim to satisfy the expectations of our customers sustainably and in full. Our goal is to manufacture products reliably and cost-efficiently to the quality required by our customers. We are conscious of our responsibility for the environment and wish to preserve a livable environment through constant improvements to environmental protection in all our business activities.

Satisfied customers and employees, high product quality, optimum cost efficiency and effective environmental, health and safety protection are equally important goals of our company. All employees and all parts of the company make their contribution to the success of our management systems.

- ▶ We aim to be an attractive partner to our customers throughout the world and in this way to secure the long-term future of our company. The Crankshafts group is active worldwide and is developing further new locations. There is strong internal competition for resources. We are conscious of our high responsibility towards our employees and the communities in which we operate.
- ▶ We improve the qualifications and knowledge of our employees through appropriate communication and regular training and instruction. We create incentives for improvement suggestions by our employees and promote self-initiative. It is particularly important to us that our employees identify strongly with our company.
- ▶ We strive for zero-defect performance. Products and processes may only be changed if it is certain that quality requirements will continue to be met. Cost savings must not be made at the expense of quality, environmental, health and safety standards.
- ▶ We undertake to operate and develop a quality management system capable of meeting the requirements of ISO/TS 16949 and an environmental management system capable of meeting the requirements of ISO 14001.
- ▶ We commit to complying with valid legal, customer and other requirements (e.g. licensing requirements).
- ▶ We pursue the aim of minimizing the environmental impact caused by our production operations and our products. We take account of the environmental compatibility of new processes and products during their development. We use raw materials, energy and water as efficiently as possible.
- ▶ We measure and evaluate our environmental impact and reduce it as far as possible. Whenever possible we use state-of-the-art technologies to clean waste air and waste water, avoid, recycle and eliminate waste, and control noise.
- ▶ We regularly monitor the emissions of our plants and try to eliminate the risk of environmental incidents as far as possible through the use of appropriate safety systems.
- ▶ We aim to maintain good relations with our neighbors, customers, suppliers and service providers and inform them where necessary of any important events in the area of environmental protection.
- ▶ We collaborate with the authorities on the basis of mutual trust.

April 1, 2008
The Management Board